



# Community Diagnostic Centres (CDCs) supported by Diagnostic Healthcare (DHC)

Diagnostic Healthcare (DHC) is one of the largest Independent sector company delivering clinical imaging services. We are a partner to the NHS with 10 years' experience of working across both Primary and Secondary care sectors, supporting CCGs/ICSs and NHS Trusts with imaging, reporting and staffing capacity.

DHC is reliable and agile – delivering imaging services with full integration to NHS systems via mobile and modular solutions as well as static community and Trust locations. Our national coverage enables us to operate from over 70 different sites across the UK. We are proud of our productivity and of our unblemished CQC registration – enabling consistently high patient experience scores.

## We are ready to serve the NHS as a provider to Community Diagnostic Centres

### We offer a rapid procurement route via the following Frameworks:

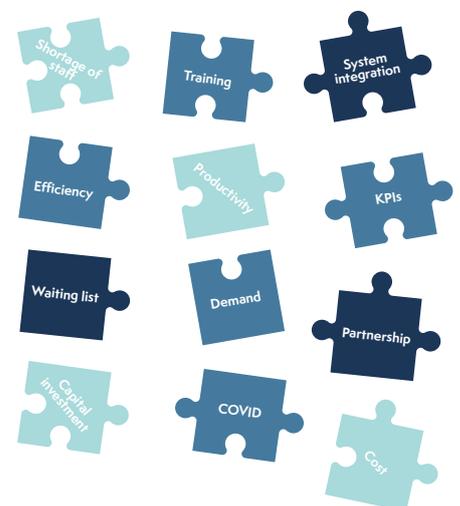
- Community Diagnostic Hub (CDH) Framework for NHS England
- NHS Commercial Solutions ("NHSCS"): MANAGED SERVICE PROVISION OF EQUIPMENT, CONSUMABLES AND PROFESSIONAL SERVICES
- NHS Commercial Solutions ("NHSCS"): MANAGED SERVICE PROVISION OF EQUIPMENT
- NHS Supply Chain: Managed Equipment & Clinical Service Solutions
- NHS Increasing capacity framework
- NHS Shared Business Services: Outsourced Clinical Services
- Health Trust Europe (H.T.E): Mobile Clinical services

### Diagnostic Healthcare Vision

"To provide first class diagnostic imaging that exceeds our service commitments and customer expectations"

### Community Diagnostic Hubs

A complex jigsaw



We have rigorous Clinical Governance processes, enabling the highest standards of quality and safety.

Our seamless NHS system integration with the full patient pathway has enabled us to develop trusted relationships with NHS organisations and has secured a strong record of repeat business.

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## NEW SERVICE DELIVERY MODELS

- Diagnostic Healthcare (DHC) has been running community services for the last 10 years based upon a “hub and spoke” model maximising access across each CCG to specific tests.
- DHC’s clinics act as hubs supporting the numerous community sites to provide patients with fast access to local diagnostic services, supporting the NHS in its aims to offer “Patient choice” and “care closer to home”.
- Our operating model means that DHC is uniquely placed to support the rapid development of any required CDC model and with the ability to be NHS-branded.
- DHC also offers existing ‘in-reach’ imaging support to acute NHS trusts: ensuring our service alignment to a Trust’s established clinical pathways.
- Our agility ensures we continue to adjust our deployment systems to align with advances in new imaging technology, techniques and deployment of state of the art imaging platforms.

## EQUIPMENT AND FACILITIES

- DHC has 5 diagnostic centres and with equipment portfolios which can be easily scaled up/down according to service requirements. This includes MRI, CT, DEXA, X-Ray & ultrasound scanning in static, mobile and relocatable units.
- DHC has a vast experience in establishing diagnostic centres, including business case development, design, build and project management enabling full mobilisation within 6 months. With the support of over 20 CT and MRI mobiles, the company can deliver a full CDC within the above time scale.
- As an equipment vendor-neutral company, the company can offer a range of equipment manufacturers and models to align with specific requirements, supporting new equipment as well as managing the replacement of older equipment.

## WORKFORCE

- DHC supports the expansion of the imaging workforce by upskilling hospital staff and supporting productivity improvement. DHC works closely with a Trust, offering wide opportunities for DHC staff to be rotated between different modalities and units which creates a strong partnership and increases standards of service delivery.
- With a dedicated recruitment team, DHC provides robust training and mentorship for overseas clinicians as well as developing careers of existing staff. The company also offer training placement for Student Radiographer, Sonographer and Assistant Practitioner and work closely with the universities to support the national workforce shortage.

## DIGITISATION AND CONNECTIVITY

- DHC ensures full integration to both the Trusts RIS and PACS; or in primary care, directly to the NHS spine offering directly bookable services on e-RS, achieving a fully managed referral pathway.
- DHC has advanced, centralised IT and compliance systems to monitor quality and assure VFM.
- DHC is also trailing different AI applications and advance technologies to maximise efficiencies and reduce the reliance on workforce, whenever possible.

## DELIVERING THE CHANGE

- DHC has an experienced leadership team - able to support managed expansion and service delivery. Supported by talented individuals with many years of experience within the sector, DHC is in a prime position to help influence and implement the changes required to support the development of NHS CDCs.